

ABSTRACT OF THE DISCLOSURE

A method for the computer-supported transformation of structured documents into a modified, structured document which can be read and/or processed via an IVR browser. Here, an analysis of a source code which forms the structured document is carried out with a transformation of the structured document into a modified, structured document using a source code which can be read by the IVR browser, a modification of the source code of the structured document being carried out in order to define a speech-based menu structure. In the case of cross-references to a telephone subscriber number, a transformation of the source code in the modified, structured document is carried out in order to support a communications connection in conjunction with a communications device.